

Visit our website at www.ccmchc.org to download a registration form and for information on registration deadlines and cancellations.

Please register me for the following session(s):

- Interpreter Protocol Development** \$50.00
September 10, 2008 (registration deadline 09/03/08)
- Interpreter Training** \$100.00
October 22, 23, and 24, 2008 (reg deadline 10/19/07)
- Strategies for Working with Interpreters** \$50.00
November 13, 2008 (registration deadline 11/6/08)

Enclosed please find my registration fee of \$ _____

Name _____

Agency _____

Title _____

Address _____

City _____

State _____ Zip _____

Day Phone _____

Fax _____

Email _____

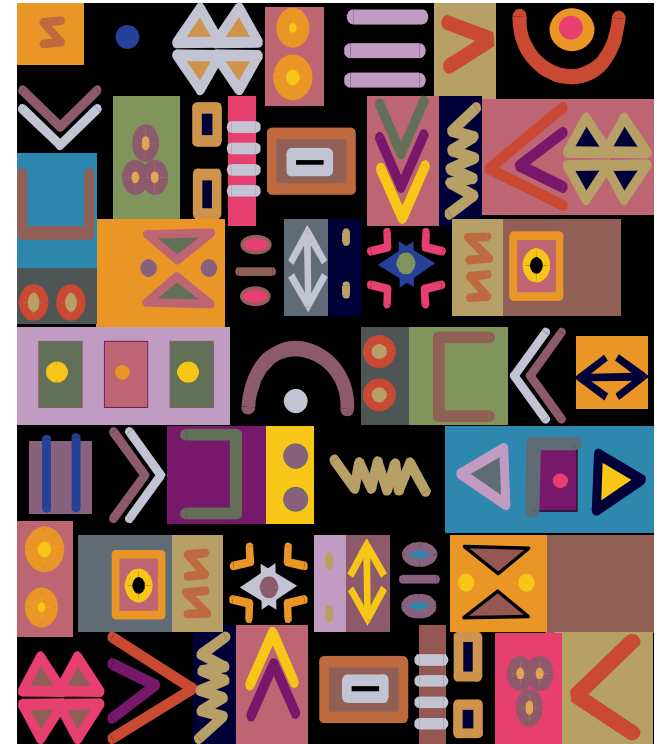
Please copy this form for more than one registrant and mail with your check payable to MCHC.

Maternal and Child Health Consortium
30 West Barnard Street; Suite 1
West Chester, PA 19382
610-344-5370 x108
610-344-5279 fax
www.ccmchc.org/workshops

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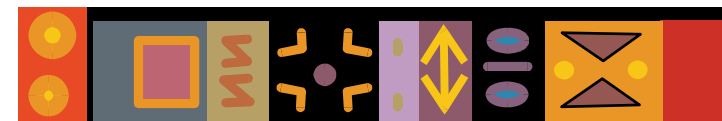


CROSS CULTURAL CARING 2008



Maternal and Child Health Consortium is offering a Professional Education Series to meet the opportunities and challenges of providing accessible, high quality healthcare to multicultural communities.

MATERNAL AND CHILD HEALTH CONSORTIUM
OF CHESTER COUNTY
610-344-5370
www.ccmchc.org





INTERPRETER PROTOCOL DEVELOPMENT

September 10, 2008
9:30 a.m. to 12:30 p.m.

Presenter
Nelly J. Arévalo, JD
Maternal and Child Health Consortium

This workshop assists participating organizations in developing language access policies and procedures, including interpreter service protocols. An agency administrator must attend the protocol development training.

Agencies that have already attended this workshop do not need to repeat this component.

Fee: \$50.00

Please see our website www.ccmchc.org/workshops for our Cancellation Policy.

Confirmation letters will be sent to the registrants prior to workshop indicating workshop location.

For more information about our workshops please call Courtney at 610-344-5370 x108

INTERPRETER TRAINING

Wednesday, Thursday, and Friday
October 22, 23, and 24, 2008
9 a.m. to 5 p.m.

Presenter
Nelly J. Arévalo, JD
Maternal and Child Health Consortium

Interpreters will receive training on: their role and responsibilities; cultural competencies; specialized interpretation techniques; and problem-solving skills and strategies.

Class participants must attend all 3 days to be eligible for certification. At the conclusion of the training, participants complete a written post-test and participate in a role-play assessment of their interpretation skills and their language ability. Those who achieve passing scores receive certificates.

Priority will be given to interpreters who work/volunteer in health/human services settings or who accompany patients to health care appointments in Chester County. This is not a remedial language course. Class participants must be fluent in English and another language.

Fee: \$100.00

STRATEGIES FOR WORKING WITH INTERPRETERS

Wednesday, November 13, 2008
9 a.m. to 12 p.m.

Presenters
Nelly J. Arévalo, JD,
Maternal and Child Health Consortium,
and Claire Jones, Health Federation
of Philadelphia

This training is for staff who regularly provide or will be providing services through the use of interpreters. It gives the participants:

- Perspective on the cultural issues and competencies that affect outcomes of interpreted interviews with clients;
- Knowledge of what to expect when working with trained interpreters;
- Guidance for working with untrained interpreters (to protect the provider and comply with the law); and
- General do's and don'ts for working with interpreters, both trained and untrained.

Fee: \$50.00

